



ACCOUNT NUMBER
SERVICE FOR

DATE MAILED Mar 7, 2024
sdge.com

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Sign up to go Paperless today.

Visit sdge.com/go-paperless-today.

If your vehicle hits a power pole or electrical equipment, remain inside the vehicle and call 9-1-1. The ground around your vehicle may be energized.

Find out if you qualify for bill discounts, payment plans, debt relief and more at sdge.com/assistance.

Need more time to pay? We're here to help. Visit sdge.com/PaymentHelp to set up payment arrangements.

Financial assistance to help eligible low income customers reduce outstanding account balances is available through SDG&E's new Arrearage Management Payment (AMP) plan. To see if you qualify and for Terms & Conditions, visit www.sdge.com/AMP or call us at 1-800-411-7343.

CARE You are currently receiving the CARE discount

The total amount due also includes a past due balance of **\$53.44** in electric service provider charges.

Account Summary

Previous Balance			\$77.47
Payment Received	2/12/24	THANK YOU	- 65.14
Balance			12.33
Current Charges			+ .00
Total Amount Due			\$12.33

Net Metering Account Summary

Previous NEM YTD Balance			\$232.24
Payment Received	2/12/24	THANK YOU	- 14.86
Adjusted NEM YTD Balance			217.38
Current Charges			+ 72.44
NEM Year-to-Date Balance			\$289.82

Total Account Balance **\$302.15**

(Continued on next page)

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



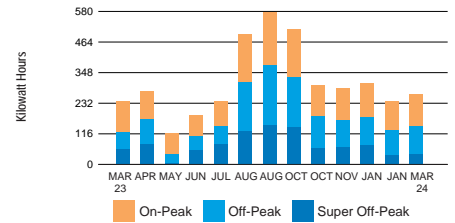
Save Paper & Postage
PAY ONLINE
sdge.com

ACCOUNT NUMBER

SERVICE ADDRESS:

DATE DUE	Mar 26, 2024
AMOUNT DUE	\$302.15

Electric Usage History (Total kWh used)



265 kWh used

- 8.8 Daily avg kWh
- 8.2 Daily avg kWh last month
- 10.9% ↑ Change in daily avg kWh from last year
- 7.2% ↑ Change in daily avg kWh from last month
- 4.8 Max monthly demand
- 5.2 Max annual demand
- 30 Days in billing cycle



DATE DUE	Mar 26, 2024
AMOUNT DUE	\$302.15

Please enter amount enclosed.

\$

Write account number on check and make payable to **San Diego Gas & Electric**.


SAN DIEGO GAS & ELECTRIC
PO BOX 25111
SANTA ANA CA 92799-5111

1 2 90000661249763700000229710000030215

Summary of Current Charges

(See page 3 for details)

	Billing Period	Usage	Amount(\$)
Electric Delivery	Feb 1, 2024 - Mar 1, 2024	265 kWh	46.95
CCA Electric Generation			25.49
Total Charges this Month			\$72.44

 **Your electric energy is provided by CLEAN ENERGY ALLIANCE . If you have any questions about the Community Choice Aggregation (CCA) charges on your bill, please contact your CCA at 1-833-232-3110.**

Regulatory Notices

- All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.
- Power Charge Indifference Adjustment (PCIA) comprises the above market cost of the Utility's existing procurement portfolio and is calculated annually. This is a cost that is ultimately borne by all customers. The PCIA bill line item ensures that customers pay their share of generation costs already contracted to serve them.

Important Phone Numbers

1-800-411-SDGE (7343) English
1-800-311-SDGE (7343) Español
1-877-889-SDGE (7343) TTY

M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, 7 days a week. **1-800-611-7343**

To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. **8-1-1**

To make a payment using your credit or debit card via a third party vendor, call. **1-800-386-0067**

Payment Options \$ Please visit sdge.com/pay-my-bill for more ways to pay your bill.



Online Bill Pay:

Register to make a secure payment now or schedule your payment at sdge.com/myaccount.



Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/pay-my-bill. Click on the Bill Matrix link or call **1-800-386-0067** to make a payment.



Mobile:

SDG&E's no-cost app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapp to download.



In Person:

To find the nearest location and hours of operation, visit sdge.com/locations.



Need help paying your bill?

For payment options or to make payment arrangements, visit sdge.com/assistance or call **1-800-411-7343**.



By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.

Detail of Current Charges

Electric Service

Rate: Time of Use - TOU-DR1-Residential Climate Zone: Inland
 Baseline Allowance: 366 kWh
 Billing Period: 2/1/24 - 3/1/24 Total Days: 30
 Meter Number: 05682572 (Next scheduled read date Apr 1, 2024) Cycle: 01
 Meter Constant: 1.000 Billing Voltage Level: Secondary
 Circuit: 0519 *Your circuit is currently not subjected to rotating outage. However, this is subject to change without notice.*
 Total Usage: 265 (Usage based on interval data)
 Non Bypassable Charges Usage: 399 (Usage based on interval data)

ELECTRIC CHARGES

Electricity Delivery (Details below) 259 kWh Amount(\$)

WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak	
kWh used	119	102	38	
Rate/kWh	\$.36879	\$.36879	\$.36879	
29 Days Charge	\$43.89	+ \$37.62	+ \$14.01	= 95.52

Electricity Delivery (Details below) 6 kWh

WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak	
kWh used	2	2	2	
Rate/kWh	\$.39445	\$.39445	\$.39445	
1 Days Charge	\$.79	+ \$.79	+ \$.79	= 2.37

Rate Change This Billing Period:

There was a rate change on day 30 of your Billing Period. Therefore, your charges for the first 29 days were at Rate 1, and the remaining 1 day were at Rate 2.

Non-Bypassable Charges 6.69

Electricity Generation (Details below) 259 kWh

WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak	
kWh used	119	102	38	
Rate/kWh	\$.14088	\$.07913	\$.06121	
29 Days Charge	\$16.76	+ \$8.07	+ \$2.33	= 27.16

Electricity Generation (Details below) 6 kWh

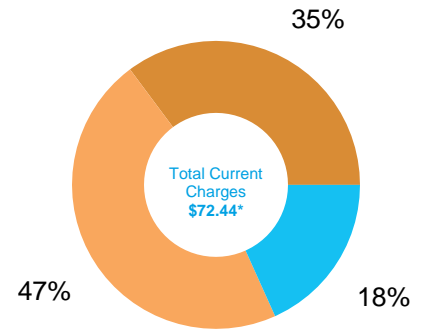
WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak	
kWh used	2	2	2	
Rate/kWh	\$.14115	\$.07928	\$.06133	
1 Days Charge	\$.28	+ \$.16	+ \$.12	= .56

Electricity Generation Credit -27.72

CARE Baseline Adjustment Credit	259 kWh x -.09946	-25.76
CARE Baseline Adjustment Credit	6 kWh x -.10478	-.63
Incremental Procurement Cost Adjustment	259 kWh x \$.00009	.02
PCIA 2022	259 kWh x \$.02329	6.03

(Continued on next page)

Breakdown of Current Charges



*Credits are not shown on the chart

The total current charges include the following components. Definitions for these terms are shown on page 8 of your bill.

Electric Charges	
Transmission	\$15.49
Distribution	\$.08
Nuclear Decommissioning	\$.02
Competition Transition Charge	\$.20
Local Generation Charge	\$6.67
Total Rate Adj. Comp.	\$11.26
Other Charges & Credits (Electric)	
Public Purpose Programs	\$6.47
Incram. Procurement Cost Adj.	\$.02
PCIA	\$6.17
Other	\$.57
CCA Electric Generation Charges	
Total CCA Electric Generation	\$25.49
Total Current Charges	\$72.44



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Detail of Current Charges - Continued

PCIA 2022	6 kWh x \$.02358	.14
Economic Development Program Credit		-.01
Residential CARE Discount		-27.13
Non-Bypassable Discount		-10.86
Total Electric Charges		\$46.38

TAXES & FEES ON ELECTRIC CHARGES

		Amount(\$)
Franchise Fee Equivalent Surcharge	27.42 x 1.10%	.30
State Regulatory Fee	265 kWh x \$.001000	.27
Total Taxes & Fees on Electric Charges		\$.57

Total Electric Service \$46.95

Community Choice Aggregation (CCA) Electric Generation Charges

Your Electric energy is provided by the following CCA:

CLEAN ENERGY ALLIANCE Phone: 1-833-232-3110

CCA Account Number: Service Delivery Point: 101660908961752050001

Bill Date: Mar 1, 2024 Billing Period: 2/1/24 - 3/1/24

	Amount(\$)
Generation On-Peak Winter 122 kWh X \$0.14271	17.34
Generation Off-Peak Winter 104 kWh X \$0.06081	6.32
Generation Super Off-Peak Winter 40 kWh X \$0.03705	1.48
Clean Impact Plus 266 kWh X \$0.001	.27
State Surcharge Tax	.08
Total CCA Electric Generation Charges	\$25.49

For more detail on your CEA bill, call us at 833-232-3110.
Customer privacy is a high priority at CEA. CEA's privacy policies can be found at TheCleanEnergyAlliance.org/Privacy-Rights.
Your CCA rate is NEM TOU-DR-1.
Your Cumulative Personal Impact Balance is now \$0.00.
Your cumulative kWh relevant period year-to-date: 1103.7011 kWh

Total Current Charges \$72.44

Your Electricity Dashboard

Highest Usage Hour

Highest Usage Hour (Demand) this month:



4.8 kW on February 25, 2024 from 5:00pm to 6:00pm

Demand is the highest amount of electricity used at a given point in time.

Time of Use - Electricity

Winter	kWh
On-Peak	121
Off-Peak	104
Super Off-Peak	40
Total	265

TOU Period - Weekdays	Summer June 1 - October 31	Winter November 1 - May 31
On-Peak	4:00 p.m. - 9:00 p.m.	4:00 p.m. - 9:00 p.m.
Off-Peak	6:00 a.m. - 4:00 p.m.; 9:00 p.m. - midnight	6:00 a.m. - 4:00 p.m. Excluding 10:00 a.m. - 2:00 p.m. in March and April; 9:00 p.m. - midnight
Super Off-Peak	Midnight - 6:00 a.m.	Midnight - 6:00 a.m. 10:00 a.m. - 2:00 p.m. in March and April

TOU Period - Weekends and Holidays	Summer June 1 - October 31	Winter November 1 - May 31
On-Peak	4:00 p.m. - 9:00 p.m.	4:00 p.m. - 9:00 p.m.
Off-Peak	2:00 p.m. - 4:00 p.m. 9:00 p.m. - midnight	2:00 p.m. - 4:00 p.m. 9:00 p.m. - midnight
Super Off-Peak	Midnight - 2:00 p.m.	Midnight - 2:00 p.m.



Net Energy Metering Summary

Current Rate: Time of Use - TOU-DR1-Residential **Start Date:** 11/01/2023 **System Size:** 78.69 kW
Meter Number: 05682572 **True-Up Date:** 10/31/2024 **Version:** 2.0

Bill Date	On-Pk kWh	Off-Pk kWh	Super-Off-Pk kWh	Total kWh	NEM Charges	Discounts	Applied Credits	Remaining Credits	Cumulative Balance
11/30/2023	121	105	64	290	98.68	(34.27)	-	-	64.41
01/02/2024	129	107	72	308	104.20	(36.20)	-	-	132.41
01/31/2024	108	94	37	239	70.48	(24.43)	-	-	178.46
03/01/2024	121	104	40	265	78.25	(27.13)	-	-	229.58
YTD Totals	479	410	213	1,102	351.61	(122.03)	-	-	

YTD Net Metering Charges/Credits	\$	229.58
Non-Bypassable Charges	\$	(18.69)
Subtotal	\$	210.89
Electric Meter Charges and Payments	\$	91.26
Current Account Balance	\$	302.15
Payment Required This Month:		Yes

Understanding Your Net Metering Summary

Start Date: Net Energy Metering (NEM) is applied to your electric account over a 12-month billing period. Each 12-month period is referred to as a "Relevant Period". It is also referred to as your "True-Up" or "Settlement Period". The start date reflects the start of your current period.

True-Up Date: The date your current period ends. This date, also known as your NEM anniversary or settlement date, is when SDG&E will reconcile your account and automatically reset your account for a new period.

Total kWh: The net kWh for each billing period.

Event kWh: The net kWh used during the event period corresponding to your rate. The kWh identified during the event period will be used to calculate any event-related charges or credits.

NEM Charges: Represents the charges associated with the net kWh purchased from SDG&E during the billing period.

Discounts: Any discount or California Climate Credit received in a given month.

Applied Credits: Any generation credits that have been applied to your account. Generation credits are used to offset outstanding net metering charges.

Remaining Credits: The amount of credits associated with the billing periods when you were a net over-generator. This amount will be applied to your Net Metering balance to offset outstanding net metering charges. You can see when your credits were applied under the "Applied Credits" section.

Cumulative Balance: Represents the running total of your NEM charges and any applied credits. It is important to note, that this does not include any remaining credits, which have not yet been applied to your account.

YTD Net Metering Charges/Credits: The running total of the net metering charges and credits for the current "Relevant Period". This amount reflects your total net energy metering charges/credits and the total applied generation credits (NEM Charges + Applied Credits).

California Climate Credit: Represents the YTD California Climate Credit.

Minimum Charge Adjustment: The running total of any applicable minimum charges for the current "Relevant Period". If you are a net generator for the year, these basic service fees and any applicable taxes will represent all you have to pay.

Excess Generation Payment: Represents any excess generation payments at the time of your True-Up.

Additional Charges/Payments: The running total of any additional charges or payments that you have incurred or made during this "Relevant Period".

Current Account Balance: Represents your current net metering account balance.

Payment Required: Indicates whether or not a payment is required this month.

Please Note:

Credits are calculated based upon current rates in tariffs.

Beginning in 2011, any excess generation remaining at True-Up will be credited in accordance with Assembly Bill 920.

At the time of your annual True-Up, applicable excess generation is displayed as a negative in the YTD Totals for the total kWh.

If your Total kWh does not reflect a negative number at your True-Up, then you do not qualify for a payment.

Definitions

Baseline Allowance - A quantity of electricity or gas allocated by the CPUC for residential customers based on a percentage of average residential consumption and varying based on type of space heating, type of water heating, season, climatic zone and number of days in the billing period.

California Climate Credit - The state charges fees to reduce carbon pollution and increase the use of cleaner energy. These fees are returned to you as a credit. Households receive the electric credit twice a year and gas credit once a year. Small businesses receive the electric credit twice a year. Visit cpuc.ca.gov/climatecredit to learn more.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Incremental Procurement Cost Adjustment (MCAM) - A mandated non-bypassable charge that recovers reliability procurement costs incurred by SDG&E on behalf of other load-serving entities.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by

DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

Electricity Generation Credit - This credit offsets the Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for

the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This charge achieves legislative and CPUC subsidies such as maintaining the Commission approved tier differential between rates for usage up to 130% of baseline and usage above 130% of baseline; discounted rates for assistance programs; and elimination or modification of seasonality in rates by lowering Summer rates and increasing Winter rates.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

Wildfire Fund Charge - The Wildfire Fund Charge is mandated by the CPUC to repay costs associated with wildfire damage after July 12, 2019.

SDG&E Policies and Notices

Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 19 days of the date mailed. If your payment has not been received by the "Date Due" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

- \$ 9.00 Collection field visit
- \$15.00 Maximum service disconnection charge
- \$ 5.85 Minimum reconnection charge per meter
- \$23.40 Maximum reconnection charge per meter
- \$23.40 Restore service at pole

Residential customers who are unable to pay their SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, need to call SDG&E before the expiration of this notice. Employees, including multi-lingual staff, are available to assist with payment arrangements. If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A

more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or email: info@sdge.com.

Re-Establishment of Credit / Deposit - If you pay your SDG&E bill after the expiration date of a past due notice, you may be required to re-establish your credit by paying a deposit.

Disputed Bills / Service Complaints - If you believe there is an error on your bill or have a question about your service, please call SDG&E customer support at 1-800-411-SDGE (7343). If you are not satisfied with SDG&E's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), 505 Van Ness Ave, Room 2003, San Francisco, CA 94102, phone: 1-800-649-7570.

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

California Relay Service Phone Numbers:

Type of Call	Toll-Free Number
TTY/VCO/HCO to Voice	1-800-735-2929 English 1-800-855-3000 Spanish
Voice to TTY/VCO/HCO	1-800-735-2922 English 1-800-855-3000 Spanish
Speech to Speech	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at www.sdge.com. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).

