



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1234567890-9  
Statement Date: 11/06/2025  
Due Date: 12/01/2025

## Service For:

John Doe  
1234 MAIN STREET  
ANYTOWN, CA 00000

## Questions about your bill?

Solar Hotline: 1-877-743-4112 M-F 7-6  
General: 1-800-743-5000  
Mon-Fri 7 a.m.- 7 p.m.  
Saturday 8 a.m.- 5 p.m.  
www.pge.com/MyEnergy

## Ways To Pay

www.pge.com/waystopay

## Your Enrolled Programs

CARE Discount, Net Energy Metering (NEM2)

## Your Account Summary

Credit Balance on Previous Statement	-\$18.04
Payment(s) Received Since Last Statement	0.00
Outstanding Credit Balance	-\$18.04
Current Electric Monthly Charges	\$0.00
Total NEM Charges	-93.84
Current Gas Charges	55.19
Taxes	-0.06

**CREDIT BALANCE - NO PAYMENT DUE** **-\$56.75**



Current charges include a discount of \$13.29 for CARE.

## Your Net Energy Metering (NEM) Account Summary

Your Total NEM Charges are based on your Year to Date (YTD) charges and credits which are billed each month. Your last monthly bill for the 12-month reconciliation period will occur on your Annual True-Up statement (03/2026). No credits will be carried over to your next True-Up period. Please see the "Summary of Your Year-To-Date (YTD) NEM Charges" page for more details.

YTD Generation Charges	\$62.76
YTD Non-Bypassable Charges	56.90
Previously Billed Charges	-150.74
<b>Total NEM Charges</b>	<b>-\$93.84</b>

## Important Messages

The winter Tier 1 (baseline) season begins on November 1. Your baseline quantity will vary during the winter months. Your total Tier 1 quantities were calculated using your daily winter baseline allowance starting November 1 and your daily summer baseline allowance for any days in your billing period before November 1.

**Low-Income Home Energy Assistance Program (LIHEAP)** is a federally funded assistance program that provides a one-time payment to help income-qualified customers pay their past due energy bills. PG&E does not administer this program. To find the local LIHEAP agency in your area, visit [www.csd.ca.gov/energybills](http://www.csd.ca.gov/energybills), or call the help line at 1-866-675-6623.

No payment is due. Please retain for your records. Thank you.

999025036000906000000000000000000000



Account Number:  
**1234567890-9**

Total Amount Due:  
**No Payment Due**

JOHN DOE  
1234 MAIN STREET  
ANYTOWN, CA 00000

PG&E  
BOX 997300  
SACRAMENTO, CA 95899-7300



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## Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

### Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

#### TTY 7-1-1

Servicio al Cliente en Español (Spanish)	1-800-660-6789	Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
華語客戶服務 (Chinese)	1-800-893-9555	Business Customer Service	1-800-468-4743

#### Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit [www.pge.com](http://www.pge.com) or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting [www.cpuc.ca.gov/complaints/](http://www.cpuc.ca.gov/complaints/).

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

#### Important definitions

**Rotating outage blocks** are subject to change without advance notice due to operational conditions.

**Tier 1/Baseline allowance:** Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

**Wildfire Fund Charge:** Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

**Power Charge Indifference Adjustment (PCIA):** The PCIA is a charge to ensure that both PG&E customers and those who have left PG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by PG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources. Visit [www.pge.com/cca](http://www.pge.com/cca).

**Wildfire Hardening Charge:** PG&E has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a fixed recovery charge called the Wildfire Hardening Charge that has been approved by the CPUC to repay those bonds. The right to recover the Wildfire Hardening Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to PG&E. PG&E is collecting the Wildfire Hardening Charge on behalf of the Special Purpose Entity. For details visit: [www.pge.com/tariffs/assets/pdf/tariffbook/ELEC\\_PRELIM\\_JF.pdf](http://www.pge.com/tariffs/assets/pdf/tariffbook/ELEC_PRELIM_JF.pdf).

**Recovery Bond Charge/Credit:** Your bill for electric service includes a charge that has been approved by the CPUC to repay bonds issued for certain costs related to catastrophic wildfires. The Recovery Bond Charge (RBC) rate is currently \$0.00778 per kWh. PG&E has also contributed certain amounts to a trust fund which is used to provide a customer credit equal to \$0.00778 per kWh (Recovery Bond Credit). The right to recover the RBC has been transferred to one or more Special Purpose Entities that issued the bonds and does not belong to PG&E. PG&E is collecting that portion of the RBC on behalf of the Special Purpose Entities.

**Gas Public Purpose Program (PPP) Surcharge.** Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit [www.pge.com/billexplanation](http://www.pge.com/billexplanation) for more definitions. To view most recent bill inserts including legal or mandated notices, visit [www.pge.com/billinserts](http://www.pge.com/billinserts).

**See the table reflecting "Your Electric Charges Breakdown" on the last page**

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Please do not mark in box. For system use only.

### Update My Information (English Only) Ways To Pay

Please allow 1-2 billing cycles for changes to take effect

**Account Number: 1234567890-9**

Change my mailing address to: \_\_\_\_\_

\_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP code \_\_\_\_\_  
Primary Phone # \_\_\_\_\_ Primary Email \_\_\_\_\_

- **Online via web or mobile at [www.pge.com/waystopay](http://www.pge.com/waystopay)**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit [www.pge.com](http://www.pge.com) or call 800-743-5000. Please bring a copy of your bill with you.



# ENERGY STATEMENT

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Account No: 1234567890-9  
Statement Date: 11/06/2025  
Due Date: 12/01/2025

## Summary of Your Year-to-Date (YTD) NEM Charges

Service For: 1234 MAIN STREET  
Service Agreement ID: 1234567890  
Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)

## Summary of NEM Charges

Bill Period End Date	Net Peak Usage (kWh)	Net Off Peak Usage (kWh)	Net Usage (kWh)	NEM Charges Before Taxes
04/06/2025	57	90	147	\$39.82
05/05/2025	22	-163	-141	-25.16
06/04/2025	62	-196	-134	-20.47
07/07/2025	122	-144	-22	13.92
08/05/2025	146	-114	32	27.58
09/05/2025	202	227	429	127.66
10/06/2025	98	-212	-114	-12.61
11/05/2025	57	-251	-194	-35.48
<b>TOTAL</b>	<b>766</b>	<b>-763</b>	<b>3</b>	<b>\$115.26</b>

Differences may occur due to rounding.

## Electric Charges

Bill Period End Date	Minimum Delivery Charges	Generation Charges <sup>1</sup>
04/06/2025	\$6.25	\$21.71
05/05/2025	5.85	-18.77
06/04/2025	6.05	-15.40
07/07/2025	6.65	9.67
08/05/2025	5.85	19.26
09/05/2025	6.04	77.20
10/06/2025	6.25	-5.82
11/05/2025	6.05	-25.09
<b>TOTAL</b>	<b>\$48.99</b>	<b>\$62.76</b>

## Explanation of Calculations

**This is a monthly reconciled NEM statement.** Your Total NEM Charges are shown in the table below. Your last monthly bill of the True-Up period (True-Up Statement) will occur in **(03/2026)**.

YTD NEM Charges Before Taxes	\$115.26
YTD Minimum Delivery Charges	48.99
YTD Generation Charges	62.76
YTD Non-Bypassable Charges	56.90
Previously Billed Charges	-150.74
<b>Total NEM Charges</b>	<b>- \$93.84</b>

**Calculation details:** Each monthly billing period, you will see your YTD NEM Charges, which represent the total charges for energy used, net of any credits for energy exported to the power grid. Each month, the amount owed will be determined by the charges and credits you accrued since the beginning of your Annual True-Up period. The Annual True-Up process allows you to use credits generated in a given month to offset charges across other monthly billing periods within the year. The amount owed in a given month or True-Up period, however, cannot be lower than the sum of your YTD Minimum Delivery Charges or your YTD State Mandated Non-Bypassable Charges. In addition, generation is always charged, if positive.

To calculate what is owed in a given monthly billing period, the greater of the following Year-to-Date (YTD) charges accrued since the start of your Annual True-Up period is determined:

- 1) YTD NEM Charges Before Taxes (inclusive of Generation Charges<sup>1</sup>)
- 2) YTD Minimum Delivery Charges + YTD Generation Charges (if positive)
- 3) YTD State Mandated Non-Bypassable Charges<sup>2</sup> + YTD Generation Charges (if positive)

*Continued on next page.*



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www.pge.com/MyEnergy

Account No: 1234567890-9  
Statement Date: 11/06/2025  
**Due Date: 12/01/2025**

## Summary of Your Year-to-Date (YTD) NEM Charges (continued)

Service For: 1234 MAIN STREET

Service Agreement ID: 1234567890

Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)

## Explanation of Calculations (continued)

All Previously Billed Charges within the current Annual True-up period are subtracted from the YTD charges to arrive at your Total NEM Charges. The YTD charges will be shown on the far right in the first table above. If your Previously Billed Charges are greater than this amount, you will see a credit to your account. All charges and credits will be reset to zero at True-Up.

<sup>1</sup> Generation Charges are commodity costs related to energy usage. You can go to [pge.com/electric rates](http://pge.com/electric rates) to find the generation component of your electric charges.

<sup>2</sup> Refer to the Details of NEM Charges page in this bill for more information about the State Mandated Non-Bypassable Charges.



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1234567890-9

Statement Date: 11/06/2025

Due Date: 12/01/2025

## Details of Electric Monthly Charges

10/06/2025 - 11/04/2025 (30 billing days)

Service For: 1234 MAIN STREET

Service Agreement ID: 1234567890

Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)

Enrolled Programs: CARE, Net Energy Metering (NEM2)

### 10/06/2025 – 11/04/2025

Minimum Delivery Charge <sup>1</sup>	30 days @ \$0.40317	\$12.10
CARE Discount		-6.05
Minimum Delivery Charge Adjustment		-6.05

**Electric Monthly Charges ♦ \$0.00**

## NEM Charges

### 03/07/2025 – 11/04/2025

Total NEM Charges Before Taxes - \$93.84

**Total NEM Charges - \$93.84**

## Taxes

These Taxes will also appear in Your Account Summary

Energy Commission Tax - \$0.06

**Total Taxes - \$0.06**

<sup>1</sup> The Minimum Delivery Charge is set by the CPUC. Your electric Minimum Delivery Charge for this period is \$6.05. This amount can include applicable discounts and may be deducted at True-Up if your total NEM Charges Before Taxes are greater than your total Minimum Delivery Charges.

♦ The Electric Monthly Charges listed above displays the details of any charges that are not related to volumetric net energy usage for the current month. Refer to the "Explanation of Calculations" section on the "Summary of Your NEM Year-to-Date (YTD) Charges" page to understand your YTD Charges and what is actually being billed this month.

## Rate Identification Number



USCA-PGPG-0100-0000

www.pge.com/rin

To program your smart device, scan the QR code or enter the RIN code above and follow the on-screen instructions.

## Service Information

Meter #	1234567890
Imports	266.835000 kWh
Exports	-460.654221 kWh
Net Usage	-193.819221 kWh
Baseline Territory	R
Heat Source	B - Not Electric
Serial	N
Rotating Outage Block	50



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## Details of NEM Charges

10/06/2025 - 11/04/2025 (30 billing days)

Service For: 1234 MAIN STREET

Service Agreement ID: 1234567890

Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)

Enrolled Programs: CARE, Net Energy Metering (NEM2)

### 10/06/2025 – 11/04/2025

Net Usage				
Peak	57.282920 kWh	@ \$0.48974		\$28.05
Off Peak	-251.102140 kWh	@ \$0.45974		-115.44
Baseline Credit	-193.819220 kWh	@ -\$0.10084		19.54
NBC Net Usage Adjustment				2.45
State Mandated Non-Bypassable Charge <sup>1</sup>				3.38
CARE Discount				26.54

**Monthly NEM Charges ♦ - \$35.48**

<sup>1</sup> The State Mandated Non-Bypassable Charge (NBC) cannot be reduced by any net generation credits. If applicable, additional discounts are included in the NBC.

♦ Monthly NEM Charges contain any charge related to volumetric net energy usage for the current month. Refer to the "Explanation of Calculations" section on the "Summary of Your Year-to-Date (YTD) NEM Charges" page to understand your YTD Charges and what is actually being billed this month.

### Average Daily Usage (kWh / day)

Last Year	Last Period	Current Period
N/A	-3.68	-6.46

## Service Information

Meter #	1234567890
Imports	266.835000 kWh
Exports	-460.654221 kWh
Net Usage	-193.819221 kWh
Baseline Territory	R
Heat Source	B - Not Electric
Serial	N
Rotating Outage Block	50

## Additional Messages

The State Mandated Non-Bypassable Charge (NBC) is calculated based on your energy usage and is relevant to determine the True-Up amount. This charge includes the following fees: Public Purpose Programs, Nuclear Decommissioning, Wildfire Fund Charge and Competition Transition Charge. The NBC Net Usage Adjustment is to ensure that you don't pay for NBCs twice.

As a customer who receives electricity directly from PG&E, a portion of your electric charges currently includes the Power Charge Indifference Adjustment (PCIA). To learn more, review page 2 of this Energy Statement or visit [www.pge.com/cca](http://www.pge.com/cca).

Visit [www.pge.com/solarguide](http://www.pge.com/solarguide) to get your guide to solar billing.

Your energy bill has changed, making it easier to read and improve your billing and payment experience. We have improved the bill layout and eliminated the secondary detail of bill. Customers will now see one bill with clearer bill sections and charges. No action is required, but if you would like to learn more about these changes, visit [www.pge.com/billingmodernization](http://www.pge.com/billingmodernization).

If your current Net Usage Charges are negative, and you are enrolled in a discount program such as CARE or Medical Baseline, you may see a positive charge instead of a discount. This is to ensure that the energy you export to the grid is credited at the same value as the energy you import from the grid.



# ENERGY STATEMENT

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Account No: 1234567890-9  
Statement Date: 11/06/2025  
Due Date: 12/01/2025

## Details of Gas Charges

10/06/2025 - 11/05/2025 (31 billing days)

Service For: 1234 MAIN STREET  
Service Agreement ID: 1234567890  
Rate Schedule: G1 RB Residential Service  
Enrolled Programs: CARE (Renew by 11/11/2027)

10/06/2025 – 10/31/2025

Your Tier Usage

1

2

Tier 1 Allowance	9.36 Therms (26 days x 0.36 Therms/day)	
Tier 1 Usage	9.360000Therms @ \$2.52299	\$23.62
Tier 2 Usage	10.769032Therms @ \$3.03685	32.70
CARE Discount		-11.25
CSI Solar Thermal Exemption		-0.08
Franchise Fee Surcharge		0.00
Gas PPP Surcharge (\$0.08425 /Therm)		1.70

11/01/2025 – 11/05/2025

Your Tier Usage

1

2

Tier 1 Allowance	6.20 Therms (5 days x 1.24 Therms/day)	
Tier 1 Usage	3.870968Therms @ \$2.63904	\$10.22
CARE Discount		-2.04
CSI Solar Thermal Exemption		-0.01
Franchise Fee Surcharge		0.00
Gas PPP Surcharge (\$0.08425 /Therm)		0.33

**Total Gas Charges \$55.19**

### Average Daily Usage (Therms / day)

Last Year	Last Period	Current Period
0.93	0.77	0.77

## Service Information

Meter #	1234567890
Current Meter Reading	6,137
Prior Meter Reading	6,114
Difference	23
Multiplier	1.040569
Total Usage	24.000000 Therms
Baseline Territory	R
Serial	N

Your CARE usage is charged at these rates (\$/Therm). Differences may occur due to rounding.

### 10/06/2025 - 10/31/2025

Tier 1	2.01535
Tier 2	2.42644

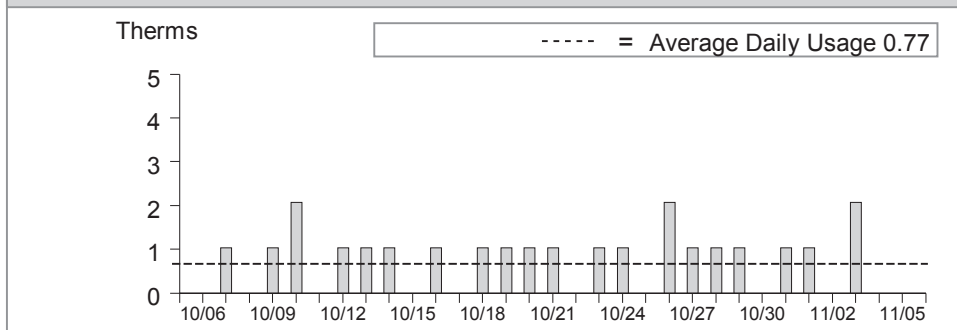
### 11/01/2025 - 11/05/2025

Tier 1	2.10819
Tier 2	2.51928

## Gas Procurement Costs (\$/Therm)

10/06/2025 - 10/31/2025	\$0.41601
11/01/2025 - 11/05/2025	\$0.53206

## Gas Usage This Period: 24.000000 Therms, 31 billing days





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Account No: 1234567890-9  
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**Due Date: 12/01/2025**

## Your Electric Charges Breakdown (from page 2)

Conservation Incentive	\$25.09
Generation	-87.85
Transmission	-7.76
Distribution	-26.70
Electric Public Purpose Programs	3.64
Nuclear Decommissioning	-0.06
Competition Transition Charges (CTC)	-0.20
Taxes and Other	-0.06
<b>Total Electric Charges</b>	<b>-\$93.90</b>