Things you need to know:

The SOMAH program requires that tenants receive at least 51% of the solar credits from each SOMAH project. Virtual Net Energy Metering (VNEM) will be used to apply solar credits directly to your utility bill. VNEM is a billing process that allows a single solar panel system to divide bill credits among multiple tenant households and common areas.

VNEM keeps track of:

1. The electricity created by the solar panels on your building
2. The electricity is sent to the electric grid and measured by the solar meter
   - The electric grid is the network that is run by your utility company that delivers electricity to homes, businesses, and other users.
3. The electricity your household uses is measured by your electric meter
4. Your utility company will add the solar credits allocated to your household, lowering your monthly bill

Questions about SOMAH?
Tenant Hotline: 800-843-9728
What to know about your new utility bill

It is important to understand how having solar on your building will affect your utility bill. There will be changes to both the way your bill looks and how your bill is calculated.

What are the different types of utility rate structures?

Depending on your utility company, your bill will be calculated based on one of two different rate structures: tiered and time-of-use (TOU). Currently, you are most likely on tiered rate, but with solar, you may be moved to time-of-use rate.

**Tiered Rate**

Your bill is calculated by different tiers or levels. Each tier has a specific number of units of electricity (kilowatt-hours or kWh) you can use. When you use all the electricity units in one tier you are bumped up to the next tier. When you move up from one tier to a higher tier you will pay more. There are usually two to four tiers in your utility bill.

**Time-of-use (TOU)**

Time-of-use offers different rates at different times. This means that the price of each unit of electricity (kilowatt-hour or kWh) will vary based on the time of day that it is used or consumed. TOU rates have peak and off-peak hours, and electricity prices are higher during peak hours.

**TOU and SOMAH**

Once solar panels are installed and working, you may be switched to TOU rate by your utility company. If you prefer, you may choose to use a tiered-rate plan instead. For further information about the TOU rates and tiered rates offered by your utility company, call PG&E at English: 800-743-5000 | Spanish: 800-660-6789.

**Questions about SOMAH?**

Tenant Hotline: 800-843-9728

[CalSOMAH.org/tenant](https://CalSOMAH.org/tenant) | contact@calsomah.org

SOMAH is administered by the SOMAH Program Administration Team under the auspices of the California Public Utilities Commission. © 2018 California Public Utilities Commission. All rights reserved.
This is your PG&E bill that says “Energy Statement” each month along with your VNEM statement. “Current Electric Charges” on your PG&E bill match the “Total Billed Amount” on your VNEM statement. Please note that “Total Amount Due” on the PG&E bill includes any gas charges.
Important Phone Numbers - Monday-Friday 7 a.m.-9 p.m., Saturday 8 a.m.-6 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789
Hành vị khách hàng (Chinese) 1-800-893-9555
Dich vụ khách hàng (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

Rules and rates
You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions
Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1/Baseline allowance: Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

High Usage: An increased price per kWh whenever electricity usage exceeds four times the Baseline Allowance (Tier 1) in a billing period. This charge does not apply to Time-of-Use rate plans.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

Power Charge Indifference Adjustment (PCIA): Ensures that non-exempt customers under PG&E's GT and ECR rate schedules or who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

Update My Information (English Only)
Please allow 1-2 billing cycles for changes to take effect

Account Number: 0000000000

Change my mailing address to: __________________________________________________________

City __________________ State ______ ZIP code ______

Primary Primary
Phone #________________ Email __________________________

Ways To Pay
• Online via web or mobile at www.pge.com/waystopay
• By mail: Send your payment along with this payment stub in the envelope provided.
• By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
• At a PG&E payment center or local office: To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.

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Please do not mark in box. For system use only.
Details of PG&E Electric Delivery Charges

08/11/2020 - 09/11/2020 (32 billing days)
Service For: 123 MAIN ST
Service Agreement ID: 0000000000 VNEM RES ACCT

08/11/2020 – 09/11/2020

Rate Schedule: NEM2VSMB
Rate Description: Solar on Multi-family Affordable Housing Benefitting Account

<table>
<thead>
<tr>
<th>Details</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Net Charges</td>
<td>$93.85</td>
</tr>
<tr>
<td>Richmond Utility Users' Tax</td>
<td>$9.36</td>
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</tbody>
</table>

Total PG&E Electric Delivery Charges $103.21

2013 Vintaged Power Charge Indifference Adjustment

Service Information

<table>
<thead>
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<th>Details</th>
<th></th>
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<tr>
<td>Meter #</td>
<td>0000000002</td>
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<tr>
<td>Total Usage</td>
<td>411.000000 kWh</td>
</tr>
<tr>
<td>Baseline Territory</td>
<td>T</td>
</tr>
<tr>
<td>Heat Source</td>
<td>B - Not Electric Q</td>
</tr>
<tr>
<td>Serial</td>
<td>3G</td>
</tr>
<tr>
<td>Rotating Outage Block</td>
<td></td>
</tr>
</tbody>
</table>
This is your first Detail of Bill (DOB) for your Virtual Net Metering Program (NEM2VSOMAH). For more information about the program, visit pge.com/virtualnem.

The DOB reflects your monthly billing and Net Energy Metering (NEM) energy charges/credits. Any charges due are reflected on your monthly PG&E Bill ("Energy Statement"), provided separately.

Your energy charges are reconciled and due monthly. At your annual True-Up (Jul 2021), any unpaid energy charges, taxes or fees will be due at that time.

After True-Up, a new 12-month bill cycle will begin and your True-Up History Summary charges and usage will be reset to zero.

### BILLING SUMMARY

- NEM True-Up Adjustment: $93.85
- Electric Utility User Tax: 9.36
- Total Current Month’s Electric Charges Due: $103.21

### SUMMARY OF CURRENT MONTH’S ENERGY CHARGES/ CREDITS

- Cumulative Energy Charges: $123.85
- Cumulative Minimum Charges: $15.76
- Previously Billed Charges: $30.00
- *Current Energy Charges Due: $93.85

- Cumulative Non-Bypassable Charges: $14.10
- Previously Billed Non-Bypassable Charges: $2.25
- **Current Non-Bypassable Charges Due: $11.85

* (Cumulative Energy Charges or Cumulative Minimum Charges, whichever is greater) minus (Previously Billed Charges)

** (Cumulative Non-Bypassable Charges minus Previously Billed Non-Bypassable Charges)

Please see charts on the following pages for further detail.

**Summary of current month energy charges/credits:** The V Nem statement keeps track of your cumulative charges and credits from the start of the 12-month billing cycle. A detailed breakdown of charges for current and past months can be found in the pages of the V Nem statement within the “true-up history” table

**Billing Summary:** This represents the amount owed after all cumulative energy charges and credits have been reconciled on your current bill. This is the amount reflected on your standard PG&E bill. It includes either minimal charges OR net usage charges.

For inquiries about your Net Energy Metering bill, please contact the Solar Customer Service Center at 1-877-743-4112. For all other inquiries, please call 1-800-743-5000.

Date Billed: 08/14/20
Biller: L1LP
Billing Point ID: 800015 5576
## TRUE-UP HISTORY SUMMARY

<table>
<thead>
<tr>
<th>BILLING MONTH</th>
<th>BILL TO DATE</th>
<th>RATE SCHEDULE</th>
<th>TOTAL USAGE</th>
<th>E84 BL CHG</th>
<th>E157 CCA DWR POWER</th>
<th>E158 CCA DA POWER</th>
<th>E159 CCA ONGOING CTC</th>
<th>E160 CCA ECRA</th>
<th>E161 CCA CRS EXEMPTION</th>
<th>E118 FPS</th>
<th>E188 BL CR</th>
<th>TOTAL CHARGES</th>
<th>NON-BYPASSABLE CHARGES*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sep 2020</td>
<td>09/11/20</td>
<td>ETOUATB</td>
<td>411</td>
<td>$94.83</td>
<td>$3.31</td>
<td>$13.67</td>
<td>$0.55</td>
<td>$0.02</td>
<td>$0.00</td>
<td>$0.26</td>
<td>$-18.79</td>
<td>$93.85</td>
<td>$11.85</td>
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<tr>
<td>Aug 2020</td>
<td>08/10/20</td>
<td>EL 1TB</td>
<td>335</td>
<td>$18.31</td>
<td>$0.00</td>
<td>$11.14</td>
<td>$0.32</td>
<td>$0.02</td>
<td>$0.00</td>
<td>$0.21</td>
<td>$0.00</td>
<td>$30.00</td>
<td>$2.25</td>
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<tr>
<td>TOTALS</td>
<td></td>
<td></td>
<td>746</td>
<td>$113.14</td>
<td>$3.31</td>
<td>$24.81</td>
<td>$0.87</td>
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<td>$0.00</td>
<td>$0.47</td>
<td>$-18.79</td>
<td>$123.85</td>
<td>$14.10</td>
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</table>

The State Mandated Non-Bypassable Charge (NBC) is calculated based on your energy usage and is relevant to determine the True-Up amount. This amount is included within the Energy Charges however, cannot be offset by credits from exports. This charge includes the following fees: Public Purpose Programs, Nuclear Decommissioning, DWR Bond Charge and Competition Transition Charge.
Usage and Generation Summary: This details your monthly energy usage and your monthly allocated solar generation in the table “Current Month Meter Information.” Highlighted Channel “A” is your usage and “C” is allocated solar generation.

### Usage and Generation Summary

<table>
<thead>
<tr>
<th>CHANNEL ID</th>
<th>CONFIG ID</th>
<th>METER BADGE</th>
<th>PRIOR READ DATE</th>
<th>CURRENT READ DATE</th>
<th>RATE DATE</th>
<th>PRIOR READ TIME</th>
<th>CURRENT READ TIME</th>
<th>USAGE (kW)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1111111111C</td>
<td>3000000000</td>
<td>0000000001</td>
<td>08/10/20</td>
<td>09/11/20</td>
<td>08/01/20</td>
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<td>-161</td>
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<tr>
<td>1111111111C</td>
<td>3000000000</td>
<td>0000000001</td>
<td>08/10/20</td>
<td>09/11/20</td>
<td>08/01/20</td>
<td>24:00</td>
<td>24:00</td>
<td>572</td>
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**TOTAL**: 411

### Billing TOU Energy

<table>
<thead>
<tr>
<th>CHANNEL ID</th>
<th>CONFIG ID</th>
<th>METER BADGE</th>
<th>RATE SCHEDULE</th>
<th>SEASON</th>
<th>TOU PERIOD</th>
<th>RATE DATE</th>
<th>kWh PERCENT</th>
<th>USAGE (kW)</th>
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</thead>
<tbody>
<tr>
<td>1111111111C</td>
<td>3000000000</td>
<td>0000000001</td>
<td>ETOUATB</td>
<td>Summer</td>
<td>Peak</td>
<td>08/01/20</td>
<td>.0%</td>
<td>-14</td>
</tr>
<tr>
<td>1111111111C</td>
<td>3000000000</td>
<td>0000000001</td>
<td>ETOUATB</td>
<td>Summer</td>
<td>Off</td>
<td>08/01/20</td>
<td>.0%</td>
<td>-147</td>
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<tr>
<td>2222222222A</td>
<td>2000000000</td>
<td>0000000001</td>
<td>ETOUATB</td>
<td>Summer</td>
<td>Peak</td>
<td>08/01/20</td>
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<tr>
<td>2222222222A</td>
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<td>0000000001</td>
<td>ETOUATB</td>
<td>Summer</td>
<td>Off</td>
<td>08/01/20</td>
<td>80.6%</td>
<td>461</td>
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</table>

**TOTAL**: 411

### Baseline Quantity Information

<table>
<thead>
<tr>
<th>RATE SCHEDULE</th>
<th>DESCRIPTION</th>
<th>SEASON</th>
<th>RATE EFFECTIVE DATE</th>
<th>DAYS IN RATE PERIOD</th>
<th>UNITS</th>
<th>UNIT RATE</th>
<th>BASELINE QUANTITY</th>
<th>BASELINE TERRITORY</th>
<th>END USE CODE</th>
</tr>
</thead>
<tbody>
<tr>
<td>ETOUATB</td>
<td>B Units</td>
<td>Summer</td>
<td>08/01/20</td>
<td>32</td>
<td>1</td>
<td>6.80</td>
<td>217.600</td>
<td>T</td>
<td>B</td>
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**TOTAL**: 217.600

Baseline Quantity = Rate Days / Season Days x Units x Unit Rate