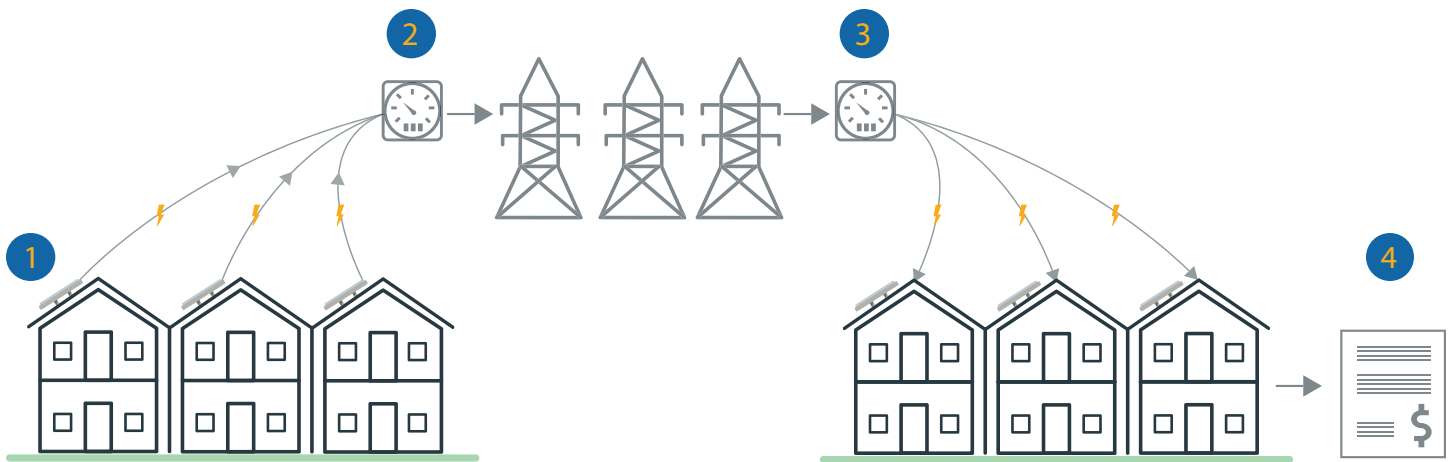


您需要了解的事项：

SOMAH 项目要求租户从每个 SOMAH 项目中获得至少 51% 的太阳能积分。虚拟净能量计量 (VNEM) 可将太阳能积分直接用于电费。VNEM 是一种记账流程，其可使单一太阳能电池板系统在多个租户和公共区域之间分配账单积分。



VNEM 可跟踪

- 1** 住宅太阳能电池板的发电量
- 2** 发电量被输送至电网，并使用太阳能计来计算。
电网是指电力公司运营的网络，可为家庭、企业和其他用户供电。
- 3** 您的家庭用电使用电表计量
- 4** 电力公司可增加分配给家庭的太阳能积分，以降低每月费用

您是否对 SOMAH 有疑问？

☎ 租户热线：800-843-9728

新电费账单应知事项

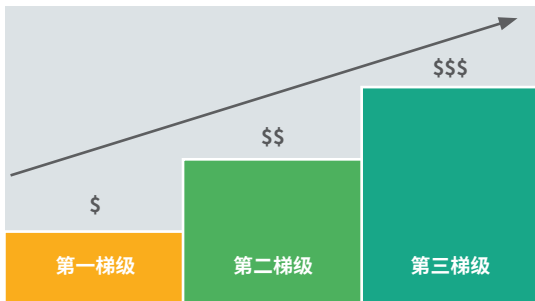
必须了解您的房屋安装太阳能对您的能源费用的影响。电费账单的项目以及电费的计算方法都将改变。

电价结构有哪些不同类型？

由您的电力公司而定，您的电费将根据两种不同的电价结构（即层级电价和使用时段（TOU））之一来计算。您目前很可能采用标准电价，但使用太阳能后，您可能转用按使用时段计算的电价。

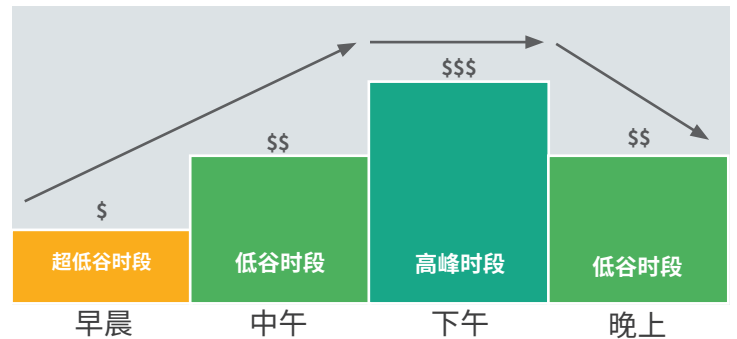
标准电价

您的电费按不同的梯级或层级计算。每个梯级都有您可以使用的特定单位的电量（千瓦时或 kWh）。当您使用完一个梯级的所有电量后，您将进入下一个梯级。当您从一个较低的梯级进入一个较高的梯级后，您将支付更多的电费。您的电费账单一般包括两到四个梯级。



使用时段 (TOU)

使用时段在不同的时段实行不同的电价。这意味着，每单位电量（千瓦时或 kWh）的价格将根据其使用或消耗的时段而不同。TOU 电价可分为高峰时段和低谷时段，高峰时段的电价较高。



TOU 以及 SOMAH

一旦太阳能电池板安装并运行，公用事业公司可将您转为采用 TOU 电价。如果您愿意，您可以选择使用标准电价计划。有关您的电力公司提供的 TOU 电价和标准电价的更多信息，请拨打英语服务电话：800-743-5000 | 西班牙语服务电话 800-660-6789 咨询 PG&E。

您是否对 SOMAH 有疑问？

☎ 租户热线：800-843-9728

CalSOMAH.org/tenant

✉ contact@calsomah.org

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ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 0000000000
Statement Date: 08/19/2020
Due Date: 09/09/2020

Service For:

PG&E CUSTOMER
123 MAIN ST
ANYTOWN, CA 00000

Your Account Summary

Amount Due on Previous Statement	\$145.72
Payment(s) Received Since Last Statement	-145.72
Previous Unpaid Balance	0.00
Current PG&E Electric Delivery Charges	\$103.21

Total Amount Due by 09/09/2020 \$103.21

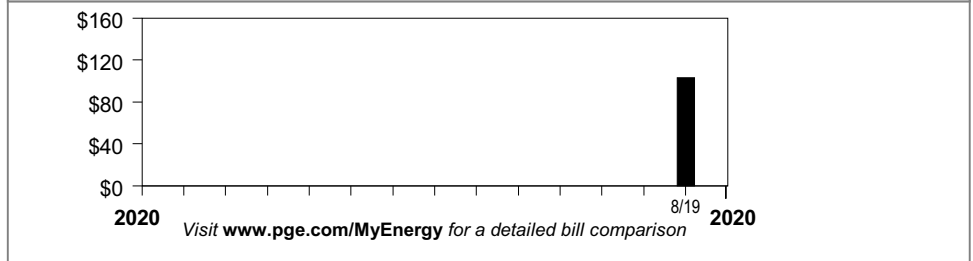
Questions about your bill?

Monday-Friday 7 a.m.-9 p.m.
Saturday 8 a.m.-6 p.m.
Phone: 1-800-743-5000
www.pge.com/MyEnergy

Ways To Pay

www.pge.com/waystopay

Electric Monthly Billing History



This is your PG&E bill that says "Energy Statement" each month along with your VNEM statement. "Current Electric Charges" on your PG&E bill match the "Total Billed Amount" on your VNEM statement. Please note that "Total Amount Due" on the PG&E bill includes any gas charges.

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

999016847585375000001032100000000000



Account Number: 0000000000	Due Date: 09/09/2020	Total Amount Due: \$103.21	Amount Enclosed: \$ <input type="text"/>
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PG&E CUSTOMER
123 MAIN ST
ANYTOWN, CA 00000

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 0000000000
Statement Date: 08/19/2020
Due Date: 09/09/2020

Important Phone Numbers - Monday-Friday 7 a.m.-9 p.m., Saturday 8 a.m.-6 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call **1-800-743-5000** to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1/Baseline allowance: Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

High Usage: An increased price per kWh whenever electricity usage exceeds four times the Baseline Allowance (Tier 1) in a billing period. This charge does not apply to Time-of-Use rate plans.

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Please do not mark in box. For system use only.

Update My Information (English Only) Ways To Pay

Please allow 1-2 billing cycles for changes to take effect

Account Number: 0000000000

Change my mailing address to: _____

City _____ State _____ ZIP code _____

Primary _____ Primary _____

Phone # _____ Email _____

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 0000000000
Statement Date: 08/19/2020
Due Date: 09/09/2020

Details of PG&E Electric Delivery Charges

08/11/2020 - 09/11/2020 (32 billing days)

Service For: 123 MAIN ST
Service Agreement ID: 0000000000 VNEM RES ACCT

08/11/2020 – 09/11/2020

Rate Schedule: NEM2VSMB

Rate Description: Solar on Multi-family Affordable Housing Benefitting Account

Net Charges	\$93.85
Richmond Utility Users' Tax	9.36

Total PG&E Electric Delivery Charges \$103.21

2013 Vintaged Power Charge Indifference Adjustment

Service Information

Meter #	0000000002
Total Usage	411.000000 kWh
Baseline Territory	T
Heat Source	B - Not Electric Q
Serial	3G
Rotating Outage Block	